

HRIS CONSULTING

For HR Directors/Finance Directors:

Overview of BDO EATON SQUARE HRIS Service Offering

Partners:

Aidan McHugh & David O'Connor

- Experts in HR Systems
- Business Results before Technical Solutions
- Local and Flexible
- Passionate and Commercially Aware



The 5 Stages of Covid-19 Business Survival

With Government and Industries working hard together to understand and address the challenge of Covid-19, now is the time for companies to act promptly to protect their employees, customers, supply chains and financial results. The 5-stage McKinsey model below provides a simple way for companies to begin planning their survival but also look to recover quickly and prosper in the future.

Resolve

01

Addressing the immediate challenges that Covid-19 represents to your company

Resilience

02

Address near term cash management challenges and broader resiliency issues

Return

03

Create a detailed plan to return to business back to scale quickly as the virus evolves Reimagination

04

Reimagine what the "New normal" looks like and implications for how your business functions

Reform

05

Be clear about how the regulatory and competitive environment in your industry may shift

At BDO Eaton Square we can help you at each stage of this journey. This document aligns our services across business and technical solutions to this framework and provides a deeper understanding of how we can help your organisation navigate these difficult times and come out stronger on the other side.



How we can help

Resolve

Resilience

At BDO Eaton Square we combine business and technical consulting to deliver a full-service offering across each of the 5 stages

Return

Reimagination

Reform

	Resolve	Resilience	Retuill	Kellilagillacion	KCIOIIII
	01	02	03	04	05
Business	Immediate steps to stabilise the business looking at cash, working capital and managing debtors and creditors	 Move fast and move early, identify risks, develop scenarios and manage costs across the organisation to prioritise cash Identify immediate opportunities to drive business 	Move to protect employees, reassure customers, restore supply chains and change ways of working to continue delivery	 Understand the new normal and what it means for your strategy and operating model - where will you play and how will you win? How can you take advantage of emerging opportunities? 	How will society and the regulatory and competitive landscape be effected and how will your organisation adapt and respond
	Covid-19 Business Toolkit	 Organisation Wide Cost Reduction Toolkit Tactical planning 	Organisation Design	Competitive Strategy	Vision and Scenario Analysis
Technical	 Get your systems in place to support remote working from an infrastructure, collaboration and security perspective Enable analytics to make critical business decisions 	 Mitigate any risks with HR, payroll or ways of working and work with the business to develop technology and people focused solutions Shut down any security risks 	Understand the system changes required to ensure business continuity What new tools are needed to help streamline processes, remote working and enable decision making	Reviewing and executing HRIS, Payroll and wider systems or process changes that are needed to support the new operating model and new strategy	Aligning HR and IT systems to respond to fundamental market or regulatory change including new ways of working
	Remote Working And Collaboration Tools	HRIS, Payroll Support & Penetration Testing	 System Evaluation & Selection or Optimisation Data Analytics 	System Strategy, Implementation & Optimisation	Project & Change Management Training



HRIS Consulting Overview

For 20 years BDO Eaton Square has been applying their latest knowledge and experience of HR Systems to the challenges facing companies in Ireland and the UK

The need for our services comes from the elevation of HR to the Executive table and the rapid evolution of HR systems driving benefit for the entire organisation. However, there is a lack of real HR systems experts and the implementation and success of these large projects has been average at best leaving senior managers and executives frustrated at the lack of progress or worse mistakes effecting employees. These implementations are also complicated in nature as you are not only dealing with payroll but also multiple system integrations which lends itself to having experts in HR systems rather than just IT

The target group is Senior Managers, Executive Teams and CEOs who are looking for HR systems experts that can not only look at HR system implementation from a technical perspective but also from a strategic business context

Our offering is full end to end solutions for all your HR systems needs starting at strategy through to selecting the right systems for your organisation right through to implementation and system integration with other business critical systems.

We look at solutions from a business project perspective e.g. (Full HR system implementation /Optimisation or HR Data Analytics) and from a vertical HR service solution perspective (Payroll support) so that we can solve problems across all HR activities

Our differentiation is two fold and simple:

- 1. We are HR systems experts, its what we do all day every day
- 2. We are business first and technology second, a solution is no good if does not deliver business value



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Our Service Offering

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01	HR System Strategy What is the HR strategy and what role does Technology play?	Aidan McHugh & Conor MacManus, Sean Courtney, Nicola O Connell		
02	System Evaluation & Selection What is our need from a system perspective, and which one will deliver our vision?	Conor MacManus & Aidan Mc Hugh, John Loughrey		
03	Implementation & Optimisation Where do I start and how to deliver a large-scale HR implementation? What modules do I even need?	Sean Courtney, Brian Lawton, David O'Sullivan, Barry Lawton, Seannie Rock, Gavin Buttimore		
04	Data Migration - The bit no one likes but is so important How do I successfully transport all the current data and make sure it works	Nicola O Connell, Ciara Quaid & Ciaran Twohig		
05	System Integration How do we integrate all our systems together and how do I manage on an ongoing basis	Nicola O Connell, Ciara Quaid & Ciaran Twohig		
06	Data Analytics & Data Management How to I make the most of my data, manage it on an ongoing basis and put it at the heart of the business	Nicola O Connell, Ciara Quaid & Ciaran Twohig		
07	Project & Change Management How do I ensure a smooth project implementation How do we get employee engagement and ensure senior stakeholders are informed and communicated along the journey? How do we bring employees on the journey?	John Loughrey, Maria Meade, Marc O'Donovan-Wyatt		
08	Training & Success Management What is the best way to train staff and how do I make sure that this system is used after we implement?	Conor MacManus, Maria Meade, Marc O'Donovan-Wyatt		
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10	Digitisation How can I digitise my HR Technology systems, people and customer interactions, is RPA an option?	Conor MacManus & Nicola O Connell, Sean Courtney		



HR Modules and Resource Solutions

We offer our services across all HR Modules and have different resource offerings to suit all PEOPLE **PAYROLL** clients **MANAGEMENT LEARNING & WORKFORCE** DEVELOPMENT **MANAGEMENT SOLUTIONS COMPENSATION TALENT** & BENEFITS **MANAGEMENT PERFORMANCE RECRUITMENT & ONBOARDING MANAGEMENT PEOPLE ANALYTICS**

Contact

Resource Solutions		
01	On Site Consultants Our team are mobile and can offer onsite support	
02	Remote Consultants	
	We have a full team or remote consultants who can get the work completed off site quickly	
03	Interim Resources	
	We can provide you with resources to cover off day to day delivery e.g. payroll processing	
04	Outsourced Solutions	
	We have a range of outsourced solutions across multiple HR activities from payroll to transaction processing	



System Agnostic

BDO Eaton Square have deep expertise across a number of HR Technology Solutions but ultimately we are system agnostic allowing us to work across all technology offerings

Drawing on wide research, teaching and consulting experience we provide our clients with ready access to best thinking and tools for improving performance and tackling the toughest HR problems.

We work with global leading technology ...

Using our deep HR system expertise...

Solving HR problems for our clients...





The Experts

At BDO Eaton Square we have a team of over 50 expert Consultants from a Technical and Business perspective. Here are some of our experts below

Aidan McHugh

For 20 years Aidan has been involved in numerous HR strategy and System implementations across different industries in Ireland and abroad. Alongside David O'Connor, Aidan founded Eaton Square and developed it into a leading business and technical consulting firm delivering against the world's top consulting firms. In 2018, Aidan successfully merged the business with BDO and now leads out the Technical consulting business for BDO Ireland.

Sean Courtney

Sean has multiple years' experience in the HRIS and Payroll sector. This experience is spread across payroll processing, large scale HRIS and payroll implementations and system optimisation. Sean leads BDO Eaton Square's team of SMEs ensuring we are delivering relevant and high-quality services to our clients. Sean's goal is not to just support organisations in their current issues but to help them transform HR and payroll within a business.

Brian Lawton

Brian has numerous years' experience in the HRIS and WFM sector. During this time Brian has delivered on multiple large-scale implementations across both the public and private sector allowing clients to process all elements of employee's attendance or absence within the WFM space. Brian leads BDO Eaton Square's WFM team ensuring we are delivering relevant and high-quality services to our clients.

David O Sullivan

David is our lead Senior HRIS implementation consultant and has several years' experience working in HRIS and People Management spanning multiple industries and geographies. David's experience includes projects which have varied from 500 to 8000 plus staff across multiple client locations, supporting projects through multiple phases including Requirements Gathering, Build and Prototype, Training, User Acceptance Testing and Data Migration

Conor MacManus

Conor is an executive level and experienced professional, an engineer and a leader in IT for 20 years, he has responsibility for leading IT services and technology consulting solutions that help clients meet their business challenges. Conor provides leading-edge solutions that improve efficiency, cut costs, redefine business models and enable technology to drive business growth.

Nicola O'Connell

Nicola has over 11 years' experience in the IT industry spanning across Software Development, Reporting, Analysis, Visualisations, HR Implementations and Systems Integrations on a large scale. As Head of Technical Delivery Nicola is responsible for the business area which deals with complex system integrations, data migrations, reporting and data visualisation solutions. Nicola's real passion shines through when helping clients solve problems while designing efficient robust solutions.

Barry Lawton

Barry is a Senior HRIS implementation consultant with several years' experience working in the HRIS and Payroll sector working across multiple different industries and geographies.

Barry's experience includes projects which have varied from 500 staff to 60000 plus staff across multiple client locations, and industries supporting these projects through multiple phases including Requirements Gathering, Build and Prototype, Training, User Acceptance Testing, Data Migration and Live Optimisation services.

Seannie Rock

Seannie has multiple years' experience working in the HRIS section specialising in payroll and expense system implementations. This experience can vary from full SaaS implementations, upgrade projects, system optimisation for change requests to data extraction and migration. Seannie's current role is to lead payroll system optimisation/change requests which includes scoping projects and deliver on time, to budget exceeding expectations



The Experts

At BDO Eaton Square we have a team of over 50 expert Consultants from a Technical and Business perspective. Here are some of our experts below

Ciara Quaid

Ciara is a senior member of the team with several years' experience working as a technology consultant primarily in the HRIS and Data Visualisation space. Ciara has worked with a large variety of clients across multiple industries. Ciara's role involves challenging client's thinking to provide value add for their systems. Ciara has experience in gathering and understanding technical requirements, interacting with stakeholders, and translating them into system functionality. Ciara also specialises in system integrations, data migration and data visualisation utilising tools such as Tableau and Alteryx.

Ciarán Twohig

Ciarán has several years' experience working in the technology consulting space specialising in data analytics. He has led and been involved in numerous data driven projects across multiple sectors such as finance, retail and healthcare. Ciarán has experience in gathering and understanding client's technical requirements, preparing and analysing large data sets, and designing and developing interactive dashboards that maximise client's ROI. Ciarán specialises in Tableau, Power BI and Alteryx.

Gavin Buttimore

Gavin has a multiple years' experience in the HRIS and Payroll Sector. Gavin leads a team of Consultants who work to ensure that clients fully utilise and optimise their HR systems that are currently in place. This involves delivering large volumes of small to medium sized customer projects. Gavin's role is not just to support organisations optimising their HRIS system but to ensure they are achieving absolute ROI from their HRIS system currently in place.

John Loughrey

John is a Senior Programme/Project Manager with over 30 years experience, specialising in leading technical and business application implementation and upgrade projects from an End-Client perspective. He has experience across all business areas, with strong consultancy and commercial acumen as well as leadership and man-management skills. He has worked in roles that include Programme & Project Management in business applications, business intelligence and related technologies as well as setup of support / managed services. He has delivered projects in a wide range of business application areas - including HR, Payroll, Finance, Procurement, Supply Chain Management, Project Accounting as well as Business Intelligence.

Marc O'Donovan-Wyatt

For 4 years, Marc has been working in the consulting industry and has been involved in a wide array of complex techno-functional projects ranging from FTSE 100 multinationals too Small to Medium enterprises. Projects include both Greenfield and Greyfield HRIS software implementations, Talent Identification and Retention Programs and Business Development Strategy formulation/implementation for clients based in Ireland, UK and mainland Europe. Marc is an accredited Prince2 Practitioner with both a Masters Degree and an Honours Bachelor Degree in Business Information Systems

Maria Meade

Maria is a PRINCE2 accredited Project Manager who is highly experienced in process improvement and implementing organisational change. She has managed a range of project types (including CRM software, call centre software and sales software rollouts, organisational redesign, and strategy implementation) in some of Ireland best known businesses across the telecoms and utilities sectors over the last decade. Her approach is customer centric and quality driven. Since joining, BDO Eaton Square Maria has managed mid-size to large scale HRIS and Payroll system implementation projects



HR System Strategy

Service Offering

01

Organisations find themselves under time pressure to deliver large-scale system implementation without ever standing back and understanding what will it actually deliver for the organisation and what's the long-term technology strategy both in HR and across the business.

Knowing where to play and how to win is as important as the implementation itself.

Our dedicated strategy process allows the HR and IT teams to work together to define a vision and strategy for the HR Systems.

Our Solutions:

- Business and Technical consultants to facilitate the process
- Dedicated Strategy process to suit your organisation
- Tools throughout the process to push the boundaries and stretch your thinking
- · Experienced people who know what they are doing

Benefits

By the end of the strategy process companies will have:

- Clarity on the HR Strategic goals and how they relate to the overall organisation goals
- Vision for the HR technology and the benefits it will deliver
- Clarity on what elements of the HR strategy will be enabled by the HR Technology
- Clarity on how the HR Technology will support the overall business goals and department activities
- Defined structure that will be required to deliver and support the HR technology
- Clear plan and roadmap for the HR systems over the term of the strategy

Who should be interested?

- HR Senior Managers and Directors from all sectors
- Management teams embarking on a significant HR Systems strategy update.
- Managers/Leaders responsible for HR strategic programmes and projects.

Case Studies

- · Diageo Ireland Training strategy and management system
- IDA Performance & Appraisal process review and system implementation
- Irish Distillers HR Data security, data retention and organisational digital restructuring
- Delivered Ornua Unified Communications & HR strategy

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System Evaluation & Selection

Service Offering

02

Selecting a HRIS software solution that helps organisations manage their human resources data can seem quite daunting with the large array of solutions on the market. Solutions can be as simple as a database or more complex HRIS solutions such as Workday or SAP.

There is no one-size fits all approach to evaluating and selecting an HRIS system because companies and their needs are too diverse.

Our tried and tested, system evaluation and selection process allows us to be the independent expert voice on behalf of you the client when selecting a HRIS solution that fits your current and future needs.

Our Solutions:

- Business and Technical consultants to facilitate the process
- Dedicated "Spec and Select" process to evaluate the vendors and their solutions
- Experienced people who have used and implemented these systems already

Benefits

By the end of the evaluation & selection process, companies will be able to:

- Understand your company requirements from an operational and technical perspective
- Have a clear understanding of the different HRIS solutions in the market and a prioritised list of those that suit your needs
- An evaluation process that consists of a shortlisting process with full proposal against requirements including presentations, demos and preconfigured systems
- Final evaluation with full scoring for all vendors across all your requirements with a recommendation on the solution that best fits your business
- Clear roadmap on how the system will be implemented with timeframes and deliverables

Who should be interested?

- HR Senior Directors, Managers and Finance from all sectors
- Management teams embarking on a significant HR Systems strategy update
- Procurement Managers looking for a robust process
- Managers/Leaders responsible for HR strategic programmes and projects.

Case Studies

- Private Company System selection & implementation
- SK Biotek System Solution for Workflow to SAP SuccessFactor
- Private Company Finance system selection

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Implementation & Optimisation

Service Offering

03

Organisations often struggle to maximise the value they get from their HRIS platform(s). This is often the result of a difficult implementation of their HRIS platform(s) or processes are not updated in line with their changing business needs.

Configuring and leveraging your HRIS platform(s) is vital to a successful and efficient HR and payroll department which can add real value to an organisation.

We offer expert services across all elements of HR allowing you deliver the maximum from your HR solution.

Our Solutions:

- HRIS and payroll system implementation and upgrade support
- HRIS Audit & Independent system health check
- HRIS and payroll system optimisation and adoption from a people, process and technology perspective
- System Administration and HR Transaction processing

Benefits

By the end of a successful implementation or optimisation project, companies will have:

- A resilient, structured yet adaptive HRIS and payroll system
- Efficient ways of working that fully leverages the technology available
- Ability to enable not only your HR and payroll department but also the wider manager and employee base
- A HR and payroll team that are self sufficient but also have access to a team
 of SME's to support / guide through any complex issues / projects

Who should be interested?

- HR and Payroll Senior Managers and Directors
- Management teams embarking on a significant HR Systems change
- IT Senior Managers and Directors

Case Studies

- Irish Aviation Authority HRIS Audit & Independent system health check
- Education Shared Business Services- HRIS and payroll system optimisation and adoption
- Regeneron- HRIS and payroll system implementation and upgrade support for over 3000 staff
- UK University HRIS and payroll system optimisation and adoption from a people, process and technology perspective
- Dairygold HRIS and payroll system optimisation and adoption from a people, process and technology perspective
- UK National Transport client System Administration and HR Transaction processing
- Zurich Ireland- HRIS and payroll system optimisation and adoption

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Data Migration

Service Offering

04

Organisations struggle with data migration, moving data from one software system to another can be extremely challenging - this is the bit no one likes yet it is crucial.

The answer is all in the detail, planning the move and mitigating any risks by simplifying and automating the process as much as possible.

We have vast experience in this area and our process is streamlined with pre built data migration tools.

Our Solutions:

- Established process to collate, document and format your data to the required format for feeding into various destination systems
- Business and Technical consultants to facilitate the process
- Dedicated Data Strategy process to suit your organisation
- Experienced people who know and understand data

Benefits

By the end of the data migration process our clients will have:

- Clarity on data, clearly understanding it and its purpose within the business
- Migrated a clean set of data to meet the organisations comprehensive data integrity requirements
- · A new system or warehouse sitting on clean and well documented data
- Minimised manual efforts required through automated solutions, reduced the ask on project team resources and reduced any unnecessary disruptions to daily business operations
- · Significant project cost savings

Who should be interested?

- HR Senior Managers and Directors from all sectors
- Management teams looking to implement a data strategy
- · Management teams embarking on a significant HR Systems move
- Management teams considering the introduction of a new system to sit alongside their existing systems

Case Studies

- Clydesdale Bank HRIS System Move
- Grosvenor Services New HRIS System
- Trustford New HRIS System
- Irish Cement New Payroll System

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System Integration

Service Offering

05

Organisations often have data dispersed across a large number of silos and systems across the business - with these systems often working independently instead of together.

We work with our clients to unite their data from silos, disparate systems and dedicated data warehouses throughout their organisation - at speed.

We help organisations leverage existing technology and use it to its full potential through simple quick solutions.

Our Solutions:

- Established process to collate and document your AS-IS and TO-BE system structures
- Integration solutions that leverage existing systems and meet the business needs
- Business and Technical consultants to facilitate the process
- · Experienced people who know what they are doing

Benefits

By the end of the data migration process our clients will have:

- · Clarity on systems and the type of data within them
- Multiple systems working seamlessly together
- Minimised manual efforts required through automated solutions and reduced disruptions to daily business operations
- Established better business processes through automated integrated solutions

Who should be interested?

- HR Senior Managers and Directors from all sectors
- Management teams looking to leverage existing business systems
- Management teams embarking on a significant HR Systems move
- Management teams considering the introduction of a new system to sit alongside their existing systems

Case Studies

- · Clydesdale Bank HRIS System Full Integration
- Brown Thomas Arnotts System Review
- Kings College HRIS System Integration
- Integer Payroll Integration
- JD Edwards France Payroll Integration

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Data Analytics & Data Management

Service Offering

06

Organisations often find themselves with an abundance of data gathered from across their organisation and industry - this data in its current form is not currently being used to its full potential.

We work with Organisations to shift their time from report collation and generation to analysis and action allowing them make better business decisions.

Through our established process we translate data to information and insight using leading cutting-edge technologies.

Our Solutions:

- Processes to help you identify key data sources, your unique KPI's and your key target users
- Established process to collate, structure and document your data to be reported on
- Business and Technical consultants to facilitate the process
- Experienced people who know and understand your requirements

Benefits

By the end of the process the client will have:

- Well structured, documented, clean visualised data analytics solution
- Ability to make faster well informed business decisions
- A deeper understanding of the inner workings of their business
- Gained a competitive advantage within their industry
- An increased awareness of risks, enabling the introduction of preventive measures

Who should be interested?

- HR Senior Managers and Directors from all sectors
- Management teams wanted to know more about their business and identify clear risk points
- Managers/Leaders with access to an abundance of data that want to use it to its full potential and gain a competitive edge through invaluable insights

Case Studies

- · CRH Diversity and Inclusion Reporting Suite
- Mater Private Hospital Reporting Suite
- Bord lascaigh Mhara Reporting Suite
- Brown Thomas Arnotts HR Reporting Suite
- Diageo Keg Census Analysis Dashboards
- Counterpoint Interactive Sales Dashboards

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Project & Change Management

Service Offering

07

Taking on a major HRIS projects is a daunting task and not one to be taken lightly as the impact will reverberate across the entire organisation. With sometimes only "semi" PMs available internally companies do not have the clarity on deliverables, milestones or manage the issues and risks of the project as needed.

An experienced PM brings clarity and calm to a large project and through proper change management brings the organisation on a journey.

Our Prince2, PMP, CSP accredited project and change managers successfully deliver a wide variety of HRIS projects by combining expertise, proven PM methodologies and a common-sense approach to their customer engagements.

Our Solutions:

- Project Managers both business or technical
- Client-Side PM We sit on your side during implementation
- Change Manager to help deliver and manage the impact
- Project Management Office (PMO) including executive reporting dashboards

Benefits

By using our Project and Change Management services, companies will be able to:

- Clarity on the project objectives, scope and business benefits
- Clear detailed project plans with deliverables, milestones and ownership
- Risks and Issues management throughout the process and escalated as necessary
- Clear ownership and responsibility across all project resources
- Clear governance across the project and stakeholders
- Clear change management plan with training, communication and risk managed leading to increased end user and stakeholder engagement with the system

Who should be interested?

- HR Senior Managers and Directors from all sectors
- Management teams embarking on a significant HR Systems strategy update
- Internal Project or Change managers looking for resources
- Managers/Leaders responsible for HR strategic programmes and projects.

Case Studies

- Bank of Ireland Project Managed and developed Training management system for Bank of Ireland Group
- Diageo Project Managed and developed Training management system for Diageo IOI
- Indaver Project Managed and developed Training and course management system for Indaver Ireland

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Training & Success Management

Service Offering

08

Training isn't just essential for a company's success, it is vital. Our tailored training programmes have supported HR system implementations and upgrades across the world.

Our trainers are tasked with keeping up to date in latest technologies and learning innovations to ensure the best tools and techniques are applied on our projects. They are all trained on our own internal project methodologies and approaches.

Our Solutions:

- Training needs analysis carried out to determine the most suitable and sustainable training solution for your business users.
- We deliver training to end users in the lead up to Go-Live, during Post Go-Live and on a Business-As-Usual (BAU) basis.
- We train your in-house trainers / super-users to deliver and facilitate training in the long term for Business as Usual (BAU).

Benefits

By the end of the tailored Training Programme, companies will benefit from:

- Improved productivity and adherence to quality standards.
- Increased efficiencies in HR processes, resulting in financial gain
- · Clarity on what and who requires training on HR systems
- Reduced Help Desk support
- Ensuring the importance of training is maintained throughout the entire project and is not side-lined if other implementation project deliverables become critical

Who should be interested?

 HR Senior Managers. Learning & Management teams and Directors from all sectors

Case Studies

- Developed and delivered GDPR Training material, workshops and consultancy services for the Irish Management Institute
- Rolled out Forestry Management system training to Coillte employees across Ireland
- Developed Training Material and delivered workshops across Diageo Ireland offices on migration to Office 365, covering 400 employees

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Payroll Support

Service Offering

09

BDO Eaton Square recognise that payroll is a critical function within any business and organisations need to be assured their payroll function is efficient and robust in their ways of working.

Our payroll support services listed below help organisations ensure they have documented payroll processes in place which they can rely on. This also includes integration of their compensation and benefits packages.

We cover both Irish and UK payroll and our team is fully accredited in IPASS, CIPP and CIPD.

Our Solutions:

- Implementation of a robust payroll system and processes
- Payroll project support
- Payroll support / emergency cover
- Payroll transaction services including year end and legislative changes support

Benefits

Through our payroll services organisations will have:

- A resilient end to end payroll process in place
- Efficient ways of working that fully leverages the technology available
- A payroll team that are self sufficient but also have access to a team of SME's to support / guide through any complex issues / projects
- Security that their payroll is setup to support any business continuity plans the organisation has in place

Who should be interested?

- HR and Payroll Senior Managers and Directors
- Finance Senior Managers and Directors

Case Studies

- TE Connectivity Full Irish payroll implementation for over 3000 staff
- Regeneron Emergency Payroll Support
- Edu-campus Shared Services- Payroll project support
- Ornua Foods Emergency Payroll Support and Payroll transaction services including year end and legislative changes support

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Digitisation

Service Offering

10

Reinventing your HR Technology for the Digital age is a topic familiar to most HR executives. However, the answer is different for every business and depends on your needs and vision for the business.

We simplify the digitisation journey into 5 different options across all systems and processes.

We look for quick wins to eliminate waste and show early success to bring senior stakeholders on board for future projects.

Our Solutions:

- Green and Black Belt Lean process design
- Opportunity Identification
- Robotic Process Automation (RPA) made simple
- Proof-of-Concept / Pilot Advisory
- · Advanced analytics to help drive decision making
- RPA Execution Support

Benefits

By the end of the digitisation project, companies will be able to understand each of the elements below:

- Lean process redesign Streamline processes and minimise waste
- Digitisation Digitise customer experience and day-to-day operations
- Intelligent process automation Introduce intelligent automation (RPA) to replace human tasks
- · Advanced analytics Provide intelligence to facilitate decisions
- Business process outsourcing Drive the next wave of process outsourcing/offshoring

Who should be interested?

- HR Senior Managers and Directors from all sectors
- Management teams embarking on a significant Digitisation project
- Managers/Leaders responsible for HR strategic programmes and projects

Case Studies

- O2 Telefonica Corporate SIM Card Activations and Deactivations through Amdocs billing system (Automation Anywhere)
- CoreHR Work order logging and generation (UiPath)
- BDO Ireland -Internal Credit Card Expenses Automation

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